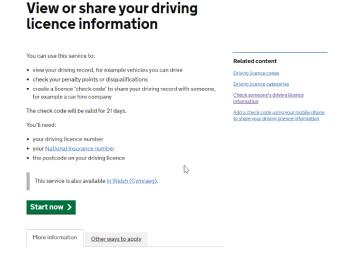


## **DVLA License Check Process**

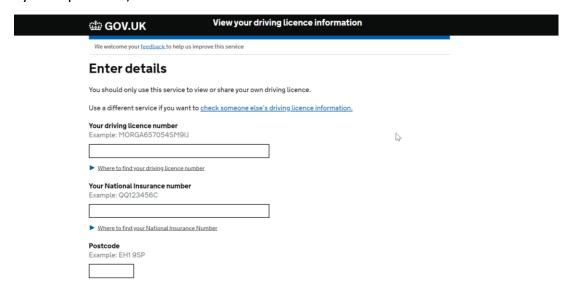
DVLA link - https://www.gov.uk/view-driving-licence

Copy of completed DVLA check will need to be uploaded to the Hyland Portal at Payout Stage.

Customer will need input personal details as per below to generate a case sensitive check code.

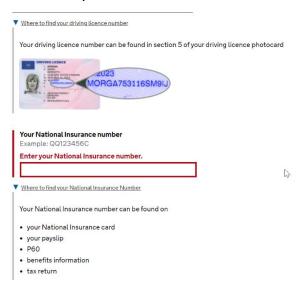


Customer will need to input driving license number and national insurance number followed by their postcode;

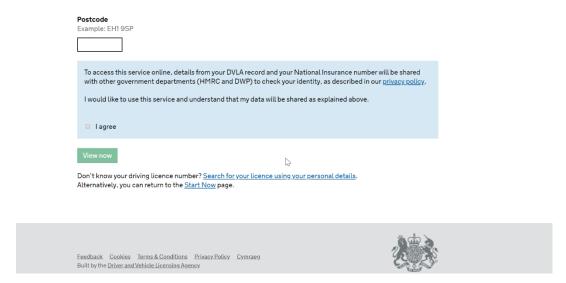




Details on where to find this information can be opened clicking on the links 'where to find my license number'

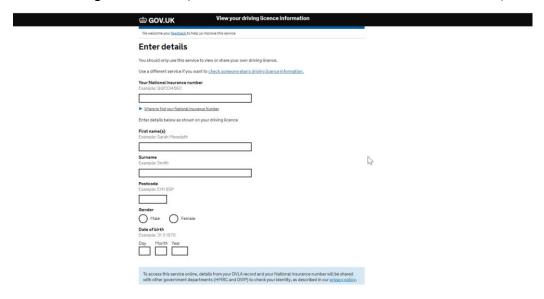


If the customer doesn't know their license number – they can click onto the below link 'search for your license using your personal details'

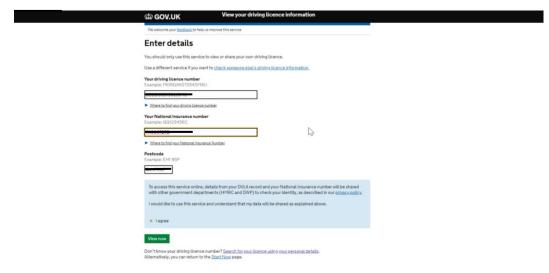




When clicking onto the link, the customer will be asked to fill out the below;

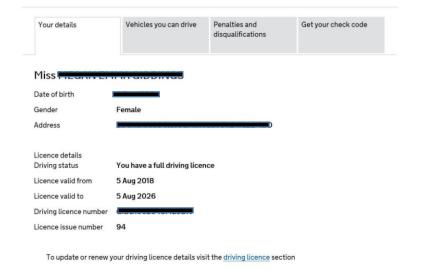


This will then give the customer their driving license number ready to generate the check code. They'll need to input as per the below;

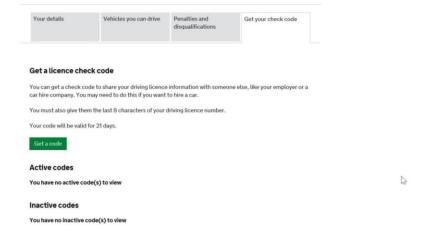




## The customer will then be presented with their personal details below;

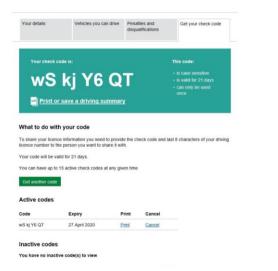


The customer will then need to proceed to the tab – 'get your check code'



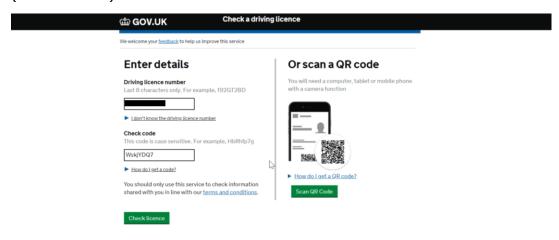


When the customer has submitted 'get code' – the page will generate a unique code as shown below;



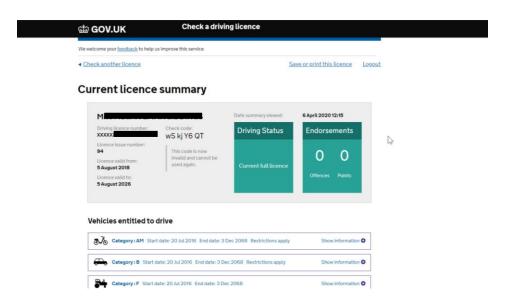
You'll then need to complete the check – in order to do this, you'll need to go to <a href="https://www.gov.uk/check-driving-information">https://www.gov.uk/check-driving-information</a> this page will ask for the last 8 digits of the customers driving license number and unique check code – please input details as above (Case Sensitive)

0



You will then find the completed check as per the below. You will NEED to save a copy of this license by clicking on 'save or print this license'





As long as we can see the customer holds a 'current full license' as per the above - we can proceed with a copy of their valid Passport. We're happy to accept a check that has been completed in the last 7 days. The date can be found above the 'Endorsements' box on the check. Once the check has been completed – this will need to be sent to <a href="mailto:add-info@alphera.co.uk">add-info@alphera.co.uk</a> we will confirm the check has been done correctly and internal notes can be added for payout. A response email will confirm the check has been complete and outline any additional proofs we need to see at Payout stage.